

1xBet Verification: Step-by-Step Guide

1xBet verification 2026 — required KYC documents, process, timelines and how to fix common verification problems.

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TL;DR 1xBet mandates identity verification (KYC) as a requirement of its Curaçao eGaming licence before processing any withdrawal. You must provide a government-issued photo ID (passport, national ID, or driving licence), proof of address from the past three months (utility bill or bank statement), and possibly payment-method confirmation depending on your deposit method. Upload clear, legible scans or photos through your account dashboard; straightforward submissions are typically reviewed within 24–48 hours, though longer queues during peak periods may extend this to 5–7 business days. Rejection is usually fixable—typically poor image quality, expired documents, or name mismatches.

Why verification is required

1xBet operates under a Curaçao international eGaming license and is legally required to confirm the identity of every player before releasing winnings.

Verification — commonly called KYC (Know Your Customer) — is a standard requirement across all licensed betting platforms, not a policy unique to 1xBet. It exists to protect players, comply with licensing obligations, and keep the platform free from fraud.

Regulatory requirements

1xBet's Curaçao eGaming license obliges the operator to verify player identities as a condition of maintaining its operating status. Regulators require that platforms confirm a player is a real person of legal gambling age (18+) before allowing withdrawals. Skipping this step would jeopardise the licence entirely, which is why verification is non-negotiable once withdrawal activity begins.

Anti-fraud and financial integrity

KYC is the primary tool used to prevent:

- Duplicate accounts and bonus abuse — one verified identity per account
- Money laundering through betting platforms
- Unauthorised use of someone else's payment method
- Chargebacks and disputed deposits

Matching a player's identity to their deposit methods confirms that funds originate from a legitimate source, which also protects the player if a dispute ever arises.

Player protection

Verification also supports responsible gambling tools. Confirmed age and identity are prerequisites for meaningful self-exclusion, deposit limits, and time-out features — since the platform needs to know who the player is to enforce those restrictions across devices and

sessions. Players aged 18+ only; if you feel your gambling is becoming a problem, the responsible gaming controls in your account are the first step.

Verification protects your account and is required under the Curaçao licence — completing it early avoids delays when you want to withdraw.

Documents required

Three categories of documents cover most 1xBet verification requests: a photo ID, a proof-of-address document, and confirmation of the payment method you used to deposit.

Preparing the right documents before you start the submission process reduces back-and-forth with the support team. All documents must be valid (not expired), clearly legible, and showing your full name exactly as it appears on your account.

Government-issued photo ID (mandatory)

1xBet accepts any of the following as primary identity proof:

- Passport (any country) — the most universally accepted option
- National identity card with photo
- Driving licence with photo
- Any other government-issued photo document that includes your full name and date of birth

The document must show your name, date of birth, photo, and an expiry date (if applicable) that has not passed. Photograph or scan both sides if there is relevant information on the reverse.

Proof of address

A document issued within the last three months that confirms where you currently live:

- Utility bill (electricity, gas, water, internet)
- Bank statement printed on official letterhead
- Government-issued letter or tax document
- Official lease or tenancy agreement (recent)

The address on the document must match the address registered on your 1xBet account. If you have recently moved, update your account address first before submitting.

Payment method verification

If you deposited via bank card, a photo of the card (showing the name and last four digits, but with the middle eight digits hidden) may be requested. For UPI, Paytm, net banking, or crypto payments, a screenshot of the transaction or a bank statement showing the relevant transaction may be sufficient. The specific requirement depends on the payment method used and the amount of activity on the account.

Document type	Examples accepted	Typical requirement
Government photo ID	Passport, national ID, driving licence	Always required

Document type	Examples accepted	Typical requirement
Proof of address	Utility bill, bank statement, lease	Required for withdrawals
Payment verification	Card photo, UPI/bank screenshot	May be requested depending on method

A passport plus a recent utility bill or bank statement covers the majority of verification requests; have digital copies ready before you start.

Verification process

The verification process is handled entirely inside your 1xBet account dashboard and typically takes only a few minutes to complete the submission side.

Follow these steps to submit your KYC documents through the 1xBet platform:

1. **Log in to your 1xBet account** using your registered email or phone number and password.
2. **Go to your profile or account settings** — look for a section labelled "Personal details", "My account", or "Verification". The exact label varies slightly between the desktop site, mobile web, and the Android APK.
3. **Select the document type** you are uploading (ID, proof of address, or payment method confirmation).
4. **Upload clear images or scans.** Files should be in JPG, PNG, or PDF format. Ensure images are well-lit, in focus, and show all four corners of the document. Avoid glare on laminated cards.
5. **Submit and note the reference.** After uploading, the system should acknowledge receipt. Keep any reference or ticket number shown — useful if you need to follow up.
6. **Wait for the review email or in-account notification.** 1xBet will contact you if additional documents or clarifications are needed.

Identity confirmation stage

Once your documents are received, the compliance team compares the information against your account registration data. They check that the name, date of birth, and address on the documents match what you entered when you registered. Any mismatch — a nickname instead of a legal name, a former address, or a typo in your registration — is the most common source of delay at this stage. If your registered name differs from your legal name, update your account details before uploading.

Source of funds (enhanced verification)

For accounts with higher transaction volumes or at the platform's discretion, an enhanced due diligence check may request evidence of source of funds. This is a standard compliance measure. Acceptable documents include:

- Recent payslip or employment contract
- Bank statements showing regular income
- Business registration or tax filing for self-employed players

This stage is not triggered for every account and is not a sign that anything is wrong — it is a routine compliance step for accounts with significant activity.

Log in, navigate to your account verification section, and upload clear images of your documents — the submission itself takes only a few minutes.

Timelines and approval

Standard 1xBet verification takes anywhere from a few hours up to several business days, depending on document volume and the completeness of what you submit.

There is no single fixed timeline guaranteed across all accounts. The platform handles a large global player base, and review times vary with submission quality and workload.

Standard review times

- **Straightforward submissions** (clear documents, name matches registration): often reviewed within 24–48 hours.
- **Peak periods** (major tournaments, large deposit/withdrawal events): review queues can extend to 3–5 business days.
- **Enhanced or source-of-funds checks:** up to 7 business days or longer in complex cases.

Common causes of delays

- Blurry or partially cropped images that are unreadable
- Expired documents uploaded by mistake
- Name on the document does not match the registered account name
- Address document is older than three months
- Missing the reverse side of a double-sided ID card
- Submitting a document type not accepted for your region

Checking your verification status

You can check the current status of your submission inside your 1xBet account under the same verification or personal details section used to upload. Statuses typically include: pending (under review), approved, or action required (something needs to be corrected or re-submitted). You may also receive an email notification at the address registered to your account. If neither appears after 5 business days for a straightforward submission, contact 1xBet support via 24/7 live chat for a status update.

Note: withdrawal requests are typically held in a queue while verification is pending and will be processed once the account is approved. Plan accordingly if you have time-sensitive withdrawal needs.

Clean, complete documents reviewed in a single pass are the most reliable way to keep approval times short — re-check image quality before submitting.

Common problems

Most 1xBet verification problems come down to a handful of fixable issues: image quality, name mismatches, and outdated address documents.

If your verification attempt is rejected or stalled, the cause is almost always one of the following categories.

Why documents get rejected

- **Poor image quality:** photos taken in low light, with motion blur, heavy glare, or fingers covering parts of the document. Use natural daylight or a flatbed scanner for the clearest result.
- **Expired document:** double-check the expiry date on your ID before uploading. A valid alternative document is needed if yours has expired.
- **Name mismatch:** the name on your account was registered differently from your legal name. Update your account first, then re-submit.
- **Address document out of date:** 1xBet typically requires proof of address issued within the past 90 days. A statement from four months ago will usually be declined.
- **Wrong document type:** submitting a social media profile page, a photo of yourself without an ID, or a document without an official issuing authority will always be rejected.
- **Cropped or partial image:** all four corners of the document must be visible in the photo or scan.

How to resubmit correctly

1. Read the rejection notification carefully — it should specify which document failed and why.
2. Obtain a fresh or replacement document if necessary (e.g., a new utility bill from the current month).
3. Retake the photo or scan in good lighting. If using a smartphone, lock focus on the document and check the preview before uploading.
4. Log back into your account, navigate to the verification section, and upload the corrected document.
5. Do not submit duplicates of an already-pending document — wait for the current review to conclude before resubmitting.

Getting help from support

1xBet offers 24/7 live chat, email, and phone/call-back support. For verification issues specifically, live chat is the fastest channel. When contacting support:

- Have your account username or registered email ready
- State clearly that your query is about document verification
- Reference any ticket number from your original submission if available
- Ask the agent to confirm exactly which documents are still outstanding

Bonus terms, withdrawal limits, and verification requirements can change — always reconfirm

current requirements on the official 1xBet site before depositing or submitting documents. This is an independent informational guide, not the operator. Gambling involves financial risk; please play responsibly. 18+ only.

If a document is rejected, the notification usually names the specific issue — fix that one point, then resubmit cleanly rather than uploading the same file again.

FAQ

Is verification mandatory on 1xBet?

Yes. Verification is required before withdrawals are processed on 1xBet and may be triggered earlier for large deposits or at the platform's discretion. It is a standard KYC obligation under the Curaçao eGaming licence.

How long does 1xBet verification take?

Straightforward submissions with clear documents are often reviewed within 24–48 hours. During busy periods, or where additional checks are needed, review can take up to 5–7 business days. Submitting clear, complete documents in one go is the most reliable way to avoid delays.

What documents do I need to verify my 1xBet account?

At minimum: a government-issued photo ID (passport, national ID, or driving licence) and a proof-of-address document issued within the past three months (utility bill or bank statement). Payment method confirmation may also be requested depending on your deposit method.

Can I withdraw before completing verification?

Generally no. 1xBet holds withdrawal requests until the account is verified. Depositing and betting is typically possible before verification, but your first withdrawal will trigger the full KYC process if it has not been completed already.

What should I do if my verification document is rejected?

Check the rejection notification for the specific reason, then correct that issue — most commonly poor image quality, an expired document, or a name that does not match your registration. Obtain a fresh document if needed, retake the photo in good lighting, and resubmit through your account dashboard. Contact 24/7 live chat support if the reason is unclear.

Полная версия статьи: <https://bet-vip.site/en/1xbet-verification>

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